

September Veteran Directed Care (VDC) Educational Webinar

September 18, 2019

*Monthly Services Reports, FY2020 Case Mix Rates, and
Veteran Care Agreement Updates*

Agenda

- ❑ Welcome from the Administration for Community Living (ACL)
- ❑ From our partners at the Veterans Health Administration (VHA), an overview of Monthly Services Reports and new requirement
- ❑ Overview of the FY2020 Case Mix Rates
- ❑ Veteran Care Agreement (VCA) updates and training requirement for community providers
- ❑ Open question & answer (Q&A)
- ❑ Closing

Monthly Services Reports



- **Daniel Schoeps**,
Director, VA Purchased
Long-Term Services
and Supports
- **Nick Page**, The Lewin
Group

MSR Purpose

- Monitor Veteran's status with VDC Provider, Veteran, caregiver, and others as appropriate
- Review line item spending against approved spending plan and verify actual spending matches VDC invoices
- Monitor spending against authorized budget (monthly & annual)

Monthly Services Reports (MSR)

- Breakout all goods/services received in a month
- Provide the total cost by good/service as well as dates received
- Report the # of days in which personal care services were delivered
- Calculate the daily rate to include in the UB-04
- Account for savings to the emergency back-up and planned savings
- Compute total amount spent from Total Veteran Budget for Authorization

MSR Template

Monthly Veteran Spending Report: (November/2015)						
Veteran Name	John Doe	Disability Services Contact			Tina Turner	
Veteran SSN	xxxxxxxxxx	VAMC Contact			Beth Hamson	
Start Date of Using Monthly Spending Plan	6/15/2016					
Monthly Budget Amount	\$ 2,668.00	VD-HCBS Annualized Budget				\$32,016.00
Monthly Admin Rate	\$ 504.00					
Total Days in Month	30	Budget Available to Veteran in First Month (Pro-Rated)				\$1,154.13
Personal Care/Day Care/Respite Service	Employee	Rate to Employee (per hour or day)	Employer Taxes and Workers' Comp	Total Units (Hours or Days)	Day of Service	Total
Personal Care	Sandy Sue	\$20.00	\$6.00	16	15, 16, 17, 18, 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30	\$416.00
						\$0.00
						\$0.00
						\$0.00
Total Employee Services						\$416.00
Purchased Non-Employee Goods/Service	Vendor		Unit Cost	Units	Total	
Total Non-Employee Goods/Services						\$0.00
Total Veteran Spending This Month						\$416.00
Monthly Admin & Oversight						\$504.00
Monthly Actual Expenses						\$920.00
Number of Unique Days in Month Where Personal Care, Day Care and Respite Care was Provided by Paid VD-HCBS						16
Actual Unique Days in the Month Where Care was Provided (e.g. Days to Invoice For)						21, 22, 23, 24, 25, 26, 27, 28, 29, 30
Daily VD-HCBS Rate for This Month						\$57.50
Emergency Back-Up/Planned Savings Allocated This Month			Up/Planned Savings Balance End of Month (New)			
		\$234.13			\$234.13	
Annual VD-HCBS Budget Remaining						\$30,861.87

Using MSR

- Go to [menti.com](https://www.menti.com) and enter code 22 00 08

Do you use any template for the MSR other than the VA/ACL template?



Please enter the code

Submit

The code is found on the screen in front of you

New MSR Review Requirements

- **Previously:**
 - Passive expectation that the VDC provider sends MSRs on a monthly basis to their partnering VA Medical Center's (VAMC) VA coordinator who reviews a detailed report of Veteran's spending from previous month
- **Now:**
 - Active requirement that the VDC provider sends MSRs to VA coordinator at same frequency of bill submission
 - VA coordinator reviews spending (MSRs) twice per Standard episode of care (SEOC), and documents status and communicates status with Payment Operations Management (POM) office
 - Do goods and services on MSR match those on Spending Plan?
 - Does the actual spending indicate Veteran is and will be able to continue meeting their personal care needs?
 - Any identified improper billing will be reconciled after documentation, and VA coordinator communicates with POM office and community provider

Using MSR

- Go to [menti.com](https://www.menti.com) and enter code 22 00 08

Currently, how often do you provide MSR to your VA coordinator?



Please enter the code

Submit

The code is found on the screen in front of you

New Rules on Savings

- Previously:
 - Budget “allocated” on a monthly basis to the Veteran
- Now:
 - Budget for entire SEOC is available at start of care, but spending plan is still developed and reviews are still made based on an average monthly amount
- Benefit:
 - Removes barrier for Veterans to make necessary purchases early in SEOC based on approved spending plan
- Risk:
 - Requires efficient communication between VDC provider and VA coordinator to ensure spending is still appropriate and will meet Veteran’s needs through entire SEOC

FY2020 Case Mix Rate Calculator

Patrick Brady, The Lewin Group

Overview of the FY2020 Case Mix Rate Calculator

State	New York
County or City	New York County
Case Mix Level	D
Start Date of SEOC [^] (MM/DD/YYYY)	10/1/2015
End Date of SEOC (MM/DD/YYYY)	9/30/2016
Number of Months in SEOC	12.0
Prorated First Month Veteran Budget	\$2,688
Average Monthly Veteran Budget	\$2,688
Monthly Administrative Fee	\$758
Average Monthly VA Obligation	\$3,446
Total Veteran Budget for SEOC	\$32,341
Full Assessment Fee	\$1,068
Partial Assessment Fee	\$534
Total VA Obligation for SEOC (if includes Full Assessment Fee)	\$42,507
Total VA Obligation for SEOC (if DOES NOT include Full Assessment Fee)	\$41,439

- **Key highlights:**
 - *New benchmark: 60% of MN Medicaid's Elderly Waiver*
 - 14-15% increase in actual rates from previous case mix rates

FY2020 Case Mix Rate Calculator: Impact

Locality – Denver County, CO	FY19 Case Mix Rates	FY20 Case Mix Rates	Diff (% Change)
Wage Index*	1.0429	1.0245	-0.0184
Monthly Administrative Fee	\$569	\$634	\$65 (11%)
Average Monthly Veteran Budget (Case Mix 'D')	\$2,004	\$2,249	\$245 (12%)
Average Monthly VA Obligation	\$2,574	\$2,884	\$310 (12%)
Total Veteran Budget for SEOC**	\$30,888	\$34,608	\$3,720 (12%)

*Wage index set by the Centers for Medicaid and Medicare Services (CMS)

**Assumes 12 month standard episode of care (SEOC)

FY2020 Case Mix Rate Calculator: Next Steps for VDC Providers

- Review FY2020 Case Mix Rate Calculator
- **VAMCs will use the FY2020 Case Mix Rates for new and updated VDC authorizations beginning on October 1, 2019**
- VDC Providers should review new VDC authorizations to verify changes in Case Mix Rates have been applied
- Submit updated Veteran spending plans to your partnering VAMC for approval

Veteran Care Agreements (VCAs)

VCA Updates

- ✓ 96 VDC providers signed VCAs
- ✓ 42 VAMCs signed a VCA and returned to their partnering VDC provider
- ✓ 8 VDC providers completed their Veteran VCA Authorizations

VCA Poll



Please enter the code

Submit

The code is found on the screen in front of you

Go to menti.com and enter code 22 00 08

Where are you in the process of implementing a VCA?

- a. Celebrating a fully executed VCA with completed Veteran VCA Authorizations
- b. Almost there...completing Veteran Authorizations
- c. Awaiting signatures from our partnering VAMC
- d. Still in conversations with our VAMC partner to sign the VCA

VCA Community Provider Training Requirements

- As described in Section D.9 and D.11, the VCA states that providers must complete certain online training courses offered by VA within 180 days of signing the VCA
- VA requires VDC providers to complete the MISSION-identified training within 180 days of signing a VCA
- Current required courses include:
 - **Opioid Safety Initiative Training Course**
 - **General Competency Training Course**

Accessing Required VCA Trainings

- VA's Community Care Provider Education and Training Resources webpage provides information on educational opportunities for VA community providers
- VDC providers must create an account on the VHA TRAIN website
- Once you activate your VHA TRAIN account, you may access your account through the VHA TRAIN log in page to manage your profile and register for and launch the required VCA trainings

Questions and Answers

Please use the chat feature in the right side panel of the WebEx platform to enter any questions.



Closing

- Please complete a brief survey:
 - https://www.research.net/r/Sept_VDC_Educational_Webinar
- Please email the VDC Technical Assistance Team with any questions or to share your own successes!
 - veterandirected@acl.hhs.gov
- Stay tuned: in the coming months, the VDC Ticker will be transitioning to a new, updated reporting page on ACL's No Wrong Door (NWD) website (<https://nwd.acl.gov/>).
 - VDC Programs will receive communications with details regarding the change